

Community Legal Centres NSW

Presentation

2010 Client Forum

Centre for eCommerce and Communications

25 March 2010



Overview

CLCNSW

Online services

Implementation of new website

Outcomes

Evaluation

Future plans



CLCNSW

- Peak body for CLCs in NSW
- What do CLCs do?
- What does the state office do?
- The public legal services sector in NSW



Online services

Website:

- Background
- Who uses it?
- Information available



Implementation of new website

- Requirements
- Sourcing a website developer
- Working with CeCC
- Working with the sector



Outcomes

- Website re-developed
- New online strategies introduced
- Information accessible to the public

Evaluation

- Feedback
- Measuring use of website
- Sector involvement



Future plans

- Intranet
- Quality improvement of existing online strategies
- Introduction of new online strategies



Questions



Community
Legal Centres
NSW